



GEHOOR in die Moot

Dr René Hornby Oudioloë/Audiologists

Newsletter/Nuusbrief

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Email/E-pos: admin@gehoorindiemoot.co.za

Appointments/Afsprake: (012) 331 4469

Fax/Faks: (012) 330 1387

Website/Webtuiste: www.rhearing.co.za



PRAKTYKNUUS / PRACTICE NEWS

Oktober 2017

Baie welkom aan Jenny de Jager, die praktyk se nuwe sekretaresse vanaf Oktober 2017. Sy is verantwoordelik vir rekeninge en kommunikasie met mediese fondse.

Skakel Jenny by die praktyk vir enige navrae of hulp met u rekeninge. E-posadres: accounts@gehoorindiemoot.co.za

PROMOSIE: SLEGS R35 PER PAKKIE SINK-LUG BATTERYE!

PROMOTION: ONLY R35 PER PACK OF ZINC-AIR BATTERIES!

Gedurende die maande vanaf Desember 2017 tot Februarie 2018, sal u slegs R35 vir 'n pakkie van ses batterye betaal. U sal ook net R25 vir 'n pakkie van vier batterye betaal. Enige battery-aankope sal tydens die duur van die promosie nie op u batteryklub kaartjie aangeteken word nie.

Battery wenke:

- Gaan die vervaldatum op die agterkant van die batterypakkie na.
- Sink-lug batterye moet vir 5 minute "asemhaal" wanneer die plakker afgetrek word om sodoende goed met die suurstof te reageer.
- Daar is 4 groottes batterye beskikbaar, naamlik no 10 (geel plakker), no 312 (bruin plakker), no 13 (oranje plakker) en no 675 (blou plakker).



- Herlaaibare batterye is beskikbaar in nommer 312 en 13 groottes en word saam met 'n laaier gebruik. Batterye word snags gelaai en sal 'n dag se "hoortyd" verskaf. Herlaaibare batterye behoort ongeveer 'n jaar te hou en is by die praktyk beskikbaar.



- Indien u moeg is om batterye te vervang, is die nuwe *Cellion* produk van Signia/Siemens die oplossing vir u. Hierdie produk het 'n litium-ioon battery en die hele apparaat word in 'n laaier geplaas. Geen los batterye wat ooit meer vervang hoef te word nie!





Humidity and temperature also influence battery life. Zinc-air batteries require air to work properly, so high levels of humidity can negatively influence their functioning. Storing your hearing aids in a drying kit at night may help to reduce the influence of moisture. Batteries also tend to work best at room temperature, so it is not a good idea to store them in places with extreme temperature variations, e.g. your car. Contact with other **metals** can cause batteries to lose power, even if the sticker has not yet been removed. It is therefore best to store batteries in their original packaging and not in your pocket or purse.

VOLG PRAKTYK NUUS OP FACEBOOK

Word asb 'n aanhanger van Dr. René Hornby se Facebook bladsy (@DrReneHornby) en bly op hoogte van:

- Spesiale aanbiedinge en promosies.
- Nuwe gehoorapparaat tegnologie en hulpmiddels.
- Algemene praktyk nuus.
- Skakels na YouTube videos om jou gehoorapparaat beter te verstaan.



HEARING AID WARRANTY

Most hearing aids carry a 2 or 3 year warranty. Please keep the following in mind:

- Should your hearing aid have any electronic faults, the faulty parts will be replaced free of charge during this period.
- Your audiologist recommends annual servicing of your hearing aid in order to guarantee reliable functioning. A small amount of sweat or dust may negatively influence the functioning of your hearing aid's microphones. Should you perspire a lot, it is recommended that your hearing aid be serviced every 6 months.
- When your hearing aid is serviced by the manufacturer during the warranty period, the service will be free of charge. A small insurance fee is charged by our practice.
- When your hearing aid is in need of a repair or service, please bring it to the practice and the audiologist will send it to the manufacturer.
- It will take about 5 working days for your hearing aid to be repaired/serviced. You will receive a call from the practice when it can be collected.
- When your hearing aid has been serviced, it is advisable to make an appointment for a follow-up hearing test so that your hearing aid can be programmed according to your current results.
- Servicing of hearing aids outside the warranty period is charged at a rate dependent on the manufacturer. You may request a quotation.
- If you have had your hearing aid for longer than 4 years, it is nearing the end of its lifespan. We advise against expensive repairs in such cases, and instead recommend a new device which carries a warranty.